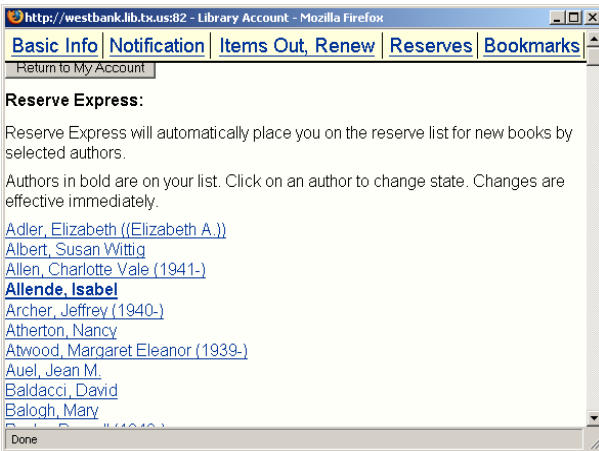




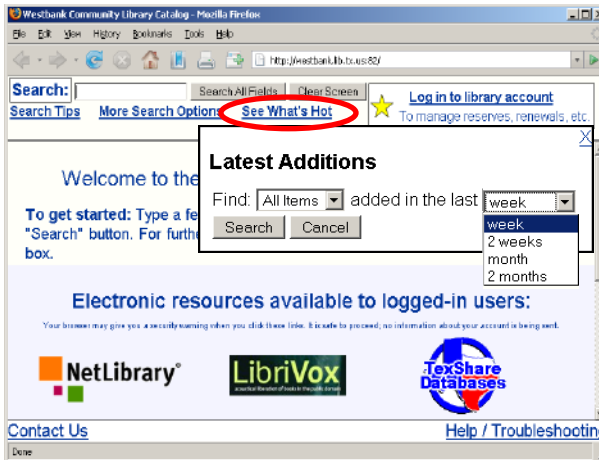
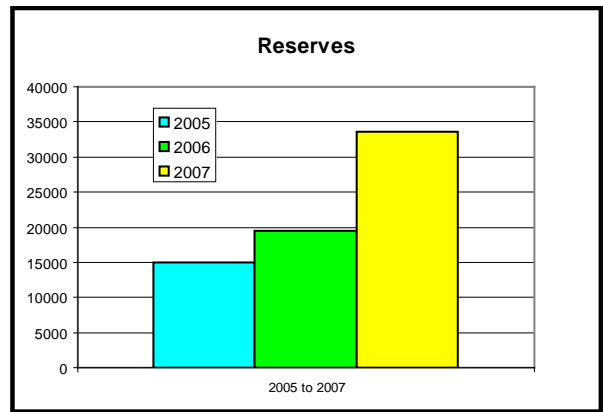


# Customizing Customer Self Service



Members revel in being able to place reserves on future titles by their favorite authors (Bibliionix's Reserve Express). It's also an excellent collection development tool for identifying demand for new titles.

Library users take delight in the ease of reserving items from home. And with the automated email or phone notification, staff members have more time for more meaningful tasks.



"See What's Hot" is such a popular feature that people place reserves 5 minutes after the item appears in the catalog.

Access to databases is a single click after member log-in. No additional log-in is required. See catalog image above.

